

## 100% Happiness Guarantee

Risk-free | Stress-free | Turn-key

### 30-Day Product Guarantee

We are confident our products will work for you. If you are not 100% satisfied with your order for any reason, at any time, we'll give you a full credit, exchange or refund (less shipping charges) – no questions asked. Simply return the used and/or empty containers to the Good Energy™ Co. within 30 days of the first purchase of the product.

To return a product, you must obtain a Return Authorization (RA) number by contacting our Customer Support team. You can do this by submitting a ticket through your Cloud Office or by contacting us [support@sharegoodenergy.com](mailto:support@sharegoodenergy.com). Please write the RA number on the outside of the box you're shipping back and send it to the address included in the Customer Support email with the RA number. Return shipping charges are the responsibility of the customer.

When submitting a ticket, please include:

1. Your full name
2. Order number and Customer number
3. Reason you are requesting a refund

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### 28-Day Subscription Guarantee

A monthly subscription allows you to purchase products at a discounted price and automatically receive new product every 28 days. If at any time in that 28-day window you want to make changes, you can manage your subscription hassle-free through your Customer account or Cloud Office. If you need assistance with your subscription, please submit a ticket through your Customer account/Cloud Office or contact our Customer Support team at [support@sharegoodenergy.com](mailto:support@sharegoodenergy.com). Please note that changes cannot be made on the day the order has processed.